



TETU ABERDARE WATER & SANITATION COMPANY

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TEAWASCO

**TEAWASCO/ACCTS.50/VOL.1/2
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30th April

**NOTICE OF PUBLIC CONSULTATION
Water Act 2016
Section 139**

Notice is given to the general public that Tetu Aberdare Water and Sanitation Company Ltd, which is a water service delivery entity in Nyeri County and has authority from the Nyeri County Government to provide Water and Sanitation Services within Tetu Sub-County and its environs as per license, has applied to the Water Services Regulatory Board for a regular tariff review in the interests of consumer protection.

Tetu Aberdare Water and Sanitation Company Ltd (TEAWASCO) proposes a water tariff review to enable the water utility to operate at full cost recovery and meet conditions for improving service delivery.

Details of the current tariff and the proposed tariff can be obtained from <https://www.teawasco.co.ke> or at the Tetu Aberdare Water and Sanitation Company Ltd offices at **Kamakwa Nyeri Central Sub-County Water Office**.

Written comments on improvements in service delivery and/or comments on the tariff review should be addressed to the MD, Tetu Aberdare Water and Sanitation Company Ltd **P.O. Box 1089-10100 NYERI**.

Written comments can also be addressed to tariffs@wasreb.go.ke

The closing date for such comments shall be on 23rd May 2024. A public consultation meeting shall be held on **14th May 2024 at Wamagana Catholic Hall starting at 10.00 am.**

S.W. WANJAU

MANAGING DIRECTOR

ANNEX 1
DETAILS OF PUBLIC CONSULTATION FOR TETU ABERDARE WATER AND SANITATION COMPANY LTD
(FOR THE PERIOD 2024/2025 – 2028/2029)

1.0 Cost and Revenue Structure for the Tariff Period

Expenditure Item	2022/23	2023/24	2024/25	2025/26	2026/27	2027/28	2028/29
Operations	48,941,344	55,797,004	75,357,805	75,357,805	75,357,805	75,357,805	75,357,805
Maintenance	6,249,116	6,374,098	6,889,650	6,889,650	6,889,650	6,889,650	6,889,650
Regulatory Levy	2,700,396	2,825,652	6,735,201	6,735,201	6,735,201	6,735,201	6,735,201
Total O&M Costs	57,890,856	64,996,755	88,982,656	88,982,656	88,982,656	88,982,656	88,982,656
Investment Costs	10,580,000	13,702,100	45,403,000	50,073,000	54,107,000	53,270,800	58,892,000
Debt Repayment	-	-	-	-	-	-	-
Total Costs	68,470,856	78,698,855	134,385,656	139,055,656	143,089,656	142,253,456	147,874,656
Total Billing (KShs)	67,758,820	70,641,294	168,380,014	172,692,562	177,087,365	181,552,699	186,088,716
Collection Efficiency (%)	93%	94%	95%	95%	95%	95%	95%
Projected Revenue	63,015,703	66,402,816	159,961,013	164,057,934	168,232,997	172,475,064	176,784,280
Total Cost Coverage	92%	84%	119%	118%	118%	121%	120%

2.0 Proposed Change in Water Tariff Structure for the Period.

Proposed Tariff for Tetu Aberdare Water and Sanitation Co. Ltd.				
Consumer Categories	Consumption Block	Current Tariff	Consumption Block	Proposed Tariff
	(m3)	(Kshs/M ³)	(m3)	(Kshs/M3)
Domestic/Residential	0-6	33.33	1-6	95
	7-20	50.00	7-20.	100
	21-50	65.00	21-50	105
	51-100	80.00	51-100	110
	100-300	100.00	101-300	120
	>300	130.00	>300	140
Multi- Dwelling Units		N/A	Per M3	100
Commercial/Industrial	0-6	33.33		
	7-20.	50.00		
	21-50	65.00	1-50	105
	51-100	80.00	51-100	110
	100-300	100.00	101-300	120
	>300	130.00	>300	140
Government/Institutions	0-6	33.33		
	7-20.	50.00		
	21-50	65.00	1-50	105
	51-100	80.00	51-100	110

	100-300	100.00	100-300	120
	>300	130.00	>300	140
Public Schools	0-600	40	1-600	100
	601-1200	50	601-1200	120
	>1200m3	90	>1200m3	140
Unique Consumer Categories	Commercial Plots/Yard Taps	N/A	Per M3	105
	Water Kiosks	35	Per M3	110

Customers with non-functional meters shall be billed based on the average of the last three months' bill

3.0 Sewerage Tariff Structure for the period 2024/2025 to 2028/2029

a) Consumers with a Water Connection

Sewerage will be charged at 75% of the water volumes, billed at the tariff for water specified (in 2.0) above for all customer categories.

b) Consumers without a Water Connection

Sewerage consumers without a water connection shall be charged as follows:

- Single dwelling Domestic unit: Ksh. 300 Per Month
- All other categories: 75% of the Volume of water consumed as per the metered source at the rates specified (in 2.0) above.

4.0 Indexation

The utility's tariffs for water and sewerage shall be eligible for annual indexation as per the regulations of the Water Services Regulatory Board (WASREB). The inflation adjustment shall come into effect after a full year of implementation, on the 15th day of July every year, and shall remain in force until the 14th day of July the following year.

5.0 Miscellaneous Charges

These shall be charged as per the approved miscellaneous charges approved by WASREB.

6.0 Service Delivery Conditions attached to the Tariff.

The conditions attached to this approval, which shall form part of the license conditions of Tetu Aberdare and Sanitation Company Ltd, are:

Target	2022/2023	2023/2024	2024/2025	2025/2026	2026/2027	2027/2028	2028/2029
Water Coverage (%)	94%	95%	95%	96%	96%	97%	97%
Water quality standards (%)	95%	100% Compliance with Standards					
Personnel Expenditure as % of O&M	55%	54%	52%	51%	49%	48%	47%
Non-Revenue Water	36%	35%	35%	34%	33%	32%	31%
Hours of Supply (Hrs.)	22	22	23	23	23	24	24
Staff per 1000 connections	6	6	5	5	5	5	5
Metering ratio (%)	100%	100%	100%	100%	100%	100%	100%
Collection Efficiency (%)	93%	94%	95%	95%	95%	95%	95%
Resale at Kiosk	Kshs. 5.00 per 20l Jerry Can						

6.1 Other Conditions

- i. **Annual budgets:** The utility shall adhere to the budgetary levels set in the tariff.
- ii. **Surpluses:** the surpluses realised during the tariff period shall be used to implement priority service delivery capital projects approved by WASREB.
- iii. **Reporting:** The utility shall submit quarterly performance reports to WASREB in the prescribed format.
- iv. **Investments:** The utility shall undertake the investments as follows: -

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Item/ Service	Charge (Ksh.)
Water Deposit	
Category of consumer	
Domestic	2500
Retail shops less than 10m ³	3000
Retail shops more than 10m ³	3,500
Bar, and restaurants less than 15 m ³	4000
Bar, restaurants more than 15 m ³	6,000
Hotel class "A" and "B" less than 150 m ³	12,000
Hotel class "A" and "B" more than 150 m ³	15000
Hotel class "C" and 'D' less than 150 m ³	18000
Hotel class "C" and 'D' more than 150 m ³	20,000
Hospitals more than 150 m ³	20,000
Health centres less than 150 m ³	12,000
Schools and other institutions more than 200 m ³	20,000
Schools less than 200 m ³	10,000
Minor construction sites of more than 200 m ³	15,000
Major construction sites more than 300 m ³	50,000
Light industries less than 200 m ³	30,000
Medium industrial between 200 m ³ and 300 m ³	50,000
Heavy industries of more than 300 m ³	100,000
Water Kiosks	5,000
Customers with only sewer connection are to be charged a deposit equivalent to a water connection	
Other Charges	
Service	
New water connection fee – Connection size: ½ inch to 1 inch	2,500
New water connection fee – Connection size: 1.5 inches to 3 inches	7,500
New water connection fee – Connection size above 3inches	15,000
Water Reconnection fee – at meter point	1,000
Water Reconnection fee – at mains	5,000 and double deposit
Tanker – 8000, 16,000 litres	2,500, 5,000 respectively per tanker within TEAWASCO's area for all consumers
Sale of water Per M ³ at bowsing point (own tanker)	Ksh. 105
Replacement of stolen or damaged meters	100% of the market cost of the meter
Meter testing on request	500
Sewer Connection- Residential/ Domestic	5,000
Sewer Connection- Commercial, Government, Schools, Universities and Colleges	7,500
Sewer Connection- Industrial	15,000
Private sewer unblocking	2,500
Leak detection services	1,000
Sewer Reconnection fee	15,000
Statement of account fees	200
For cutting off the supply at the request of the consumer	200
For turning on the supply otherwise than in respect of a first connection	200
Exhauster Services (Company Exhauster)	5,000 for other customers and 4,000 for informal settlements
Private Exhausters (Dumping into the company's sewer system)	15,000 per Truck per month
Penalties	

Item/ Service	Charge (Ksh.)
Illegal water connection, -Commercial, Industry, Construction (Fraud)	100,000 plus estimated consumption during the period of illegality
Illegal water connection, (Fraud) – Domestic	30,000 plus estimated consumption during the period of the illegality
Overcharging (fraud) at water kiosk	15,000
Illegal sewer connection- Commercial, Industry, Construction	100,000
Illegal sewer connection- Domestic, Government, Schools, Universities & Colleges	30,000
Self-reconnection after cut-off for non-payment	5,000 and billing to be backdated from the date of cut-off
Surcharge for tampering with meters (this to include meter removal, reversing of meter etc)	5,000
Surcharge for direct suction of water from the supply line using a pump	10,000