



Tetu Aberdare Water and Sanitation Company is mandated to provide water and sanitation services in Tetu Sub- County. To strengthen our team staff and leadership, the Company is inviting application from highly competent and experienced individuals who are proactive and self-driven to fill the post of Head of Finance and Commercial Services, Technical Manager and GIS Officer on three years performance renewable contract within the Company.

JOB DESCRIPTION - FINANCE & COMMERCIAL SERVICES MANAGER (1 POST)

Job Title:	Finance &Commercial Services Manager
Department:	Finance & Commercial Services
Reports to:	Managing Director
Responsible for:	Customer Relations, ICT, Financial Accounting

Overall Purpose of the Job:

Ensures prudent management of commercial function and continuous improvement of customer service delivery and monitoring and reporting on implementation of the strategic plan.

Key Responsibilities

- Establishes and ensure compliance with the financial management systems for effective implementation of the company goals and objectives.
- Processing new customer accounts, updating the customer register /accounts
- Oversee performance management in the department
- Prepare and submit monthly, quarterly and annual reports for the department
- Prepare board management paper for approval
- Ensure that all data with regard to monthly meter readings and payments is entered and verified
- Liaising with other sections in provision of quality service to customers

- Attending promptly to complaints from customers
- Identifying training needs for departmental staff
- Develop departmental budget and work plan
- Mentor and coach departmental staff
- Identifying procurement needs for the department
- Participate in strategic planning and implementation
- Responsible for physical assets assigned by the company
- Makes strategic, operational and financial decisions for department
- Plans the work of subordinates, assigns work to subordinates, and monitors subordinate work performance. Appraises/evaluates subordinate
- Work closely with other departments in all areas
- Ensures efficient billing, revenue collection, disbursements, accounting and reporting.
- Prepares budgets, financial performance reports and monitors expenditures Acts as the Financial controller of the company
- Advices the Managing Director on the financial viability of proposed projects and investments
- Ensures compliance to accounting standards of financial reporting by the company.
- Ensures the company complies with all contractual financial obligations.
- Prepares monthly quarterly and annual financial statements in government reporting standards
- Any other functions relating to financial managements as may be assigned from time to time by the Managing Director.
- Ensures that the company adheres to all statutory obligations
- Participate in revenue collection.

Job specifications.

- Bachelor of Commerce Degree, preferably in accounting, finance option, or its equivalent from a recognized university.
- A certified Public Accountant CPA (K).
- Minimum 4 years' experience in a medium or large commercial environment, preferably in a water sector.
- Good knowledge in accounting and financial management.
- Good knowledge of computerized financial systems.
- Ability to negotiate budgets at the highest levels.
- Demonstrated ability to consistently meet strict deadlines is mandatory.

JOB DESCRIPTION - TECHNICAL SERVICES MANAGER (1 POST)

Job Title: Technical Services Manager

Department: Technical Services

Reports to: Managing Director

Responsible for: Water Production, Water quality, Distribution, Maintenance of infrastructure and other Technical Services.

Overall purpose of the Job:

Provides leadership to the Technical Services function of the Company including operations and Projects to ensure the Company's core business is run in a professional and economic manner to attain the highest standards of operational efficiency and adheres to best practice and Engineering standards.

Key responsibilities:

- Directing, co-ordinating, controlling and managing the Company's technical operations and ensuring good maintenance of infrastructure.
- Monitoring the implementation of production plans and improvement programmes.
- Identifying production capacity and market demand and formulating appropriate counter measures to improve the performance.
- Planning for equipment and facilities required for production and operations.
- Managing the company's operations and maintenance of infrastructure to ensure that services are focused to meet customer needs.
- Developing a customer focus to provision of services by forming and maintaining good working relationship with customers and other partners.
- Identify unserved areas and work towards serving them
- Organizing for project design, implementation and effective management including major and minor construction works, either by using external consultant or in-house resources
- Developing long-term departmental, strategies, policies and plans to facilitate achievement of overall company's objectives
- Participating in rapid result activities
- Set the departmental targets and work plans and ensure their achievement
- Management of Non-Revenue Water
- Management of sewerage services
- Management of all risks related to the department's operations

- Supervising and appraising staff
- Participating in revenue collection
- Responsible for all company assets under you
- Report any upcoming buildings, irrigation and high consumers for investigation and action
 - Performing any other duties as may be assigned from time to time
- Responsible for development of a sound framework for development, management and maintenance of a water distribution.
- Responsible for developing a sound framework for managing all water produced and fed into the system to minimize Non- Revenue water and ensure as much of all the water produced and fed into the distribution system is accounted for.
- Responsible for ensuring that all materials, parts chemicals etc used in operations meets required safety and quality standards so as not to compromise staff, customer or public health and safety.
- Responsible for ensuring all technical operations are carried out in accordance with approved budgets.
- Leads in sampling and I a b o r a t o r y analysis to ensure that acceptable water and effluent quality standards are met and maintained.

Leads in ensuring accreditation of water quality and meter testing laboratory is maintained.

- Responsible for development and negotiation of resource mobilization proposals with the potential development partners.
- Approves and amends the Departmental procurement plan and all procurement as specified in the procurement laws and regulations.
- Review and Approval of Department budget

MINIMUM QUALIFICATIONS

- Bachelor of Science Degree, preferably in Civil/Water Engineering or Water Technology, or its equivalent from a recognized university or be a holder of Higher National Diploma in Water Engineering/Water Technology
- Registered with Kenya Engineer's Registration Board as an added advantage
- Minimum 6 years' experience in a medium or large commercial environment, preferably in a water sector.
- Ability to work with multi-disciplinary teams and liaising with various stakeholders.
- Good knowledge on computer
- A person high integrity and meets the requirements of chapter six of the constitution of Kenya
- Ability to prepare strategic and operation plans including developing quality performance targets.
- Demonstrated ability to consistently meet strict deadlines is mandatory

JOB DESCRIPTION - GIS OFFICER (1 POST)

Job Title:	GIS Officer
Reporting Relationships:	Technical Services
Direct Reports	Manager Technical Services
Indirect Reports:	Managing Director

Job Purpose

To provide support and guidance in the deployment, maintenance of computer infrastructure and the diagnosis and resolution of technical problems and issues.

Key Responsibilities/ Duties / Tasks:-

- Prepare detailed maps using Arch map and/AutoCAD software.
- Coordinate land surveying to confirm/establish land boundaries and pipeline way leaves.
- Carry out surveys work using simple survey equipment (e.g. Total Station and dumpy level), create profiles, topographic maps and determine elevations and provide relevant reports.
- Prepare accurate GIS data base of the company's infrastructure (water meters, tanks, valves, water and sewer lines etc.)
- Work with GIS to model and analyze landscape features, pipelines and appurtenances for NRW reduction and better asset management.
- Use of GIS and maps to improve water and sewerage coverage, improve efficiency and accuracy of the company's operations.
- Maintain section records for ease of retrieval and future reference.
- Prepare and submit reports.

Academic Qualifications

- Diploma in Geo information system GIS with at least 3 years' experience with the use of GIS programs and software in water related field.
- Degree in geography, computer science, engineering, or a related field will be an added advantage.
- Good project management skills
- GIS track record, including proficiency with standard GIS application and data layers
- A self-driven person with high need for achievement

- Good analytical skills
- Good Computer skills (word, excel and PowerPoint)
- Knowledge of CAD
- Knowledge in Engineering survey (Total station, TKK etc)
- Have good interpersonal relations and communication skills
- Excellent organization skills.

Qualified and interested candidate should send their application alongside a detailed CV indicating their current and previous employer and position held, current and expected salary, name of the least three professional referees, education and professional certificates together with a copy of national identity card and or passport. Applicant will be required to satisfy the requirement of chapter six of the constitution of Kenya 2010 and provide:

- 1. [Certificate of Good conduct form the directorate of criminal investigations.
- 2. Clearance certificate from Higher Education Loan Board (HELB)
- 3. Tax compliance certificate from Kenya Revenue Authority (KRA)
- 4. Clearance from the Ethic and Anti- corruption Commission (EACC) and
- 5. Report form an approved Credit Reference Bureau (CRB)