



TETU ABERDARE WATER AND SANITATION COMPANY LIMITED

STEPS IN THE APPLICATION OF A NEW WATER CONNECTION

1. CUSTOMER REQUESTS FOR A CONNECTION



2. A METER READER DOES A SURVEY



3. THE OFFICE ISSUES A WATER CONNECTION FORM TO THE CUSTOMER



4. CUSTOMER RETURNS A DULLY FILLED FORM



5. CUSTOMER PAYS FOR THE CONNECTION FEE



**6. CUSTOMER IS ISSUED WITH A CONNECTION NUMBER AND IS
ENTERED INTO THE DATA BASE**



7. INSTALLATION OF THE NEW CONNECTION IS CARRIED OUT

Installation process should take at least 48hrs